

National Centre for Guidance in Education (NCGE)

ETB AEGS CPD Webinar 2

Online Adult Education Guidance & Information Provision

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Lárionad Náisiúnta *um* Threoir *san* Oideachas
National Centre *for* Guidance *in* Education



An Roinn Oideachais
agus Scileanna
Department of
Education and Skills



Taking a moment of silence to remember Jason Donohue, CMETB Adult Education Guidance Coordinator Counsellor.

From his family notice: 'Jason passed away peacefully, surrounded by all his family. He will be forever remembered as the kindest, most humble, caring man, by his heartbroken wife Siobhán and their precious children, Saibh and Shóna... Jason died as he lived, with peace, humility, kindness, faith and love. May he be welcomed by an open embrace by our heavenly father.'

As a member of the Adult Education Guidance community, Jason will be very much missed by his friends and colleagues, his clients and all those whose life he touched.

May he rest in peace.

Comments from
Director NCGE Jennifer McKenzie
regarding ongoing developments



Lárionad Náisiúnta um Threoir san Oideachas

National Centre for Guidance in Education

NCGE FET Guidance Programme Coordinator Updates re ETB AEGS Environment:

Employer Responsibilities During Covid 19: Distinction between role of ETB & Role of NCGE

Highlights the difference between:

1. Management of the 'Space' (ETB) vs
 2. Management of the 'Programme' (NCGE/AEGS Coordinator)
- ETB Mgt. are responsible regarding the 'Space'
 - Important that the ETB AEGS Coordinators have ongoing communication with the Mgt regarding the particular challenges to continuing and management of ETB AEGS Service provision
 - Important that all ETB AEGS staff familiar with the HSE Covid 19 Return to work safely Guidelines

The National Return to Work Safely Protocol provides advice for employers for situations where 2 metre worker separation cannot be ensured by organisational means and recommends alternative protective measures should be put in place...

Each ETB will have to appoint an 'ETB COVID staff Representative' regarding 'Concerns'...

- https://www.hsa.ie/eng/topics/covid-19/covid-19_advice_for_employers_and_employees/
- https://www.hsa.ie/eng/topics/covid-19/return_to_work_safely_templates_and_checklists/return_to_work_safely_templates_and_checklists.html

3. Consideration of the viability of:

- *2 metre Distancing*
- *'Walk in' facilities*
- *One to One – Time*
- *Group?*
- *Face mask*
- *Perspex shields etc.*

Informing Progress & Evolving Service challenges:

Sharing Experience from Services

- **Issues:** Ethics, Contract, GDPR, Confidentiality, Building trust, Communications, time management, availability, staffing...
- **Safety:** Physical/ online interaction, building trust & challenges to communications
- **Mitigating 'Digital Divide'** – as Noted by Aontas/ NALA and others – those who 'can' get on well will,
 - **Those who are most distant, will be most challenged...**
- Always refer to the **AEGI Target Groups**
- **Guidance Awareness Training for Providers & Managers:** Literacy/ Community Ed/ ETB Mgt.,
- Engagement with DEASP / Employment Services: Are there reciprocal referrals between your service and DEASP – Intreo

Development of Online Guidance Tools and expertise

Sharing Experience from

- MSLETB Barbara Ronayne
- WWETB Rosarii Curran

Discussion: 'housekeeping':

When appropriate, NCGE will enable the cameras of attendees and facilitate verbal communication via the Raising Hand feature of Zoom. If you do not wish for your camera to be enabled during the webinar, please send a message to 'NCGE Guidance' during the webinar session, using the text 'Chat' function.

Verbal communication by attendees: *The Raising Hand feature (at the bottom of the screen) in the webinar allows attendees to 'raise their hand' to indicate that they need something from the host / speaker(s). Please ONLY use this feature if you wish to be unmuted to speak. NCGE will as part of any webinar, provide this verbal facility. NCGE will advise as to verbal availability as part of initial webinar communications and final details as to its appropriate use will be provided as part of any webinar introduction.*

Webinar Etiquette: *NCGE respectfully requests that webinar attendees adhere to the following: Please ensure that your location is quiet and secure from intrusion; Please ensure that all hardware is functioning prior to participation; Please be courteous / professional in any questions raised or comments made*

The NCGE webinar host reserves the right to mute attendees (whose microphone has been enabled), for example if there is a noise distraction from a microphone feed. Today's webinar will be recorded and made available along with relevant presentations at <https://www.ncge.ie/covid-19/support/FET/AEGS/webinars>

Sharing of experience....

Managing Group, one to one, outreach? ... How can NCGE Support?

Other ETB Resources developed e.g. <http://cityofdublin.etb.ie/latest-news/informing-the-future-a-detailed-review-of-cdetbs-covid-19-responses/>

QQI Developments ...

Headlines

- [Supporting the Sector](#)
- [A Guide for Blended Learning](#)
- [Academic Integrity in Challenging Times](#)
- [Keeping Quality Reviews on Track](#)
- [Our New Register of Qualifications Goes Live](#)
- [Provider Updates](#)
- [European Referencing of the NFQ](#)
- [The New Europass](#)
- [CAO and FET Learners](#)

Quick Links

- [QQI Legislation](#)
- [Twitter](#)
- [YouTube](#)
- [www.qqi.ie](#)
- [QSearch](#)
- [Infographics](#)
- [QQI Strategy](#)

Work-based Assessment (WBA) Event Series

The [Green Paper on Assessment of Learners and Learning](#) published in 2018 continues to foster debate and support collaborative projects between QQI, the National Forum for the Enhancement of Teaching and Learning and FET and HE providers.

A series of interlinked events are planned to explore what is understood by Work Based Assessment in the Irish context, focus on the shared assessment challenges and opportunities across different contexts and discuss some key practice insights and potential action for change in this area.

Webinar 1: Work-based Assessment: Shared Challenges and Opportunities
Wednesday 17th June - listen back [here](#).

Webinar 2: Work-based Assessment: Key Critical Issues - Going Deeper
Wednesday 14th October, 12.00-13.00

National Symposium on Work-based Assessment
Work-Based Assessment Policies and Practice - Actions for Sectoral Change,
Thursday 19th November, 10.00-15.00

Coming Events

Finding Common Ground:
QA Processes - reporting and adapting to virtual environments
(for Professional and Regulatory Bodies)
Date: Thursday 9 July 2020
Venue: Microsoft Teams

Webinar: QQI Blended Learning Guidelines
Date TBC: September 2020

Webinar: Academic Integrity Guidance
Date TBC: September 2020

National Academic Integrity Network Plenary Session
Date: Thursday 15 October 2020

National Academic Integrity Network Plenary Session
Date: Thursday 10 December 2020

Visit our [events page](#) for more information and event updates.

EU Commission Updates Relevant to ETB

AEGS

At joint press conference on July 1st:

The Commission announce an ambitious set of proposals related to youth employment, skills and VET. As an important contribution to the Recovery Plan, this package contains:

- a Commission Communication on a “European Skills Agenda for sustainable competitiveness, social fairness and resilience”
- a Commission proposal for a Council Recommendation on “Vocational education and training (VET) for sustainable competitiveness, social fairness and resilience”
- a Commission Communication on “Youth Employment Support: a Bridge to Jobs for the Next Generation” a Commission proposal for a Council Recommendation on “a Bridge to Jobs – reinforcing the Youth Guarantee”

The **new Europass portal** with many extended features **launched today !**

Users will have access to an e-portfolio with personal storage space, CV templates in various designs and an application tracker for applications sent out.

The current Europass portal will be discontinued so Users are advised to export and save their documents created in the portal. The saved documents can then be uploaded to the new portal for further use.

With this free set of online tools and information, Europass supports transparency and understanding of skills and qualifications in Europe. Guidance counsellors are an essential part of building and implementing the new Europass. You can guide and support clients with Europass tools to manage their learning and careers. Contact Europass Ireland @europassIE <https://europa.eu/europass/en>



europass

Login to Europass

- Find Jobs & Courses
- Learn in Europe
- Europass and you
- Work in Europe

take the next step
New Europass

Your free, personal tool for learning
and working in Europe

create your free Europass

ETB AEGS experience of COVID 19 Resources & Texting facility

Following this webinar, along with the webinar recording, presentations and links we will send a short survey inviting feedback on the NCGE FET Covid 19 Guidance Resources & Texting facility to explore:

- What resources were of value
- Did 'texting facility' support ICT Delivery of Guidance?
- What kind of challenges have emerged?
- Potential for development of resource/ texting/ supports.

Welcome comments, suggestions and requests for support

Thank you to every ETB AEGS Staff member and especially those who volunteered to share practice. Keep in touch we welcome questions, feedback and suggestions.

Thanks to Luke Dunne & Jennifer McKenzie for their support.

Go raibh maith agaibh

Thank you, mary.stokes@ncge.ie

