

# Collaborative online resources development in responding to emerging needs in the COVID Context

## FET Information Recruitment and Guidance Support Service

### Resource: Interviews by Telephone and Video



<https://www.facebook.com/FETinformationRecruitmentGuidance/videos/293123455023592/>

#### Background

- Guidance work with learners in group sessions and open talks cut short in March (sarah)
- Limitations/Challenges – Zoom not supported as online platform and learners not on MS Teams
- ‘Funding Supports’ PP with voiceover developed by Clare AEGS and shared internally through MS Teams and through the IRGSS Facebook page as our main open online platform to communicate with learners and the general public.
- New online learners in Infection Prevention & Control as a result of FET Response to COVID, with immediate job-search skills needs for responding to HSE Recruitment Campaign - see Flowchart (MD)
- CVs and Applications PP with voiceover developed by Limerick AEGS and shared as above.(Sarah)
- Learners needing support with video/telephone interviews for jobs/courses - a new, quite specific need in our context.
- Collaborated with Youthreach Guidance Resource Worker to develop an online presentation and shared as above and directly with FET clients receiving one to one support in preparing for virtual interviews.
  
- Learning outcomes (Michael)
- We are resourceful, generous and quick to learn in rising to the challenges we face.
- Value of collaborative working across FET Guidance
- Need to develop a ‘Virtual Library’ of Information and Guidance Resources for sharing with learners/clients e.g. Moodle . See Q below also

#### Question

We’ve noticed amazing work and resources developed around the country in other services - How can we maximise all of this work for the benefit of FET Learners across the country? Could we look at the ‘gradireland’ model and get support to collaborate nationally on resources development for our sector that could be shared in one open platform? (Sarah, Emma)



### Suggested Flowchart – Queries in response to Social Media campaigns re: Online Courses

