

# National Centre for Guidance in Education (NCGE)

## AEGS New Staff

Record keeping, database management,  
GDPR considerations

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Lárionad Náisiúnta *um* Threoir *san* Oideachas  
National Centre *for* Guidance *in* Education



An Roinn Oideachais  
agus Scileanna  
Department of  
Education and Skills

# History & Development of the AEGI AGMS

- \* 2000-2004 **DES/ESF Quarterly paper-based reports** - qualitative and quantitative data from AEGI “Pilot Projects”
- \* AEGI AGMS developed through **consultation and by agreement at the National Advisory Group for the AEGI** -representatives including CEs, AEOs and AEGI among others
- \* AEGI AGMS - evaluated, amended and **continuously adjusted to 2013** based on Quality Assurance guidelines
- \* **Reflecting that consultative model:** move to much needed redevelopment over the next year

# Timeline

- \* **2000-2013** NCGE role to coordinate the development of the AEGI on behalf of DES
- \* **2009** End of NCGE National Coordinator AEGI role (moratorium)
- \* **2013** Further Education & Training Act
- \* **2013** SOLAS and ETBs and ETBI
- \* **2013-2014** Last NCGE changes to AGMS
- \* ETBI & SOLAS Development of PLSS
- \* **2014** DES FET Strategy (NCGE worked with SOLAS on FET Strategy Section 10 Guidance)
- \* **2016** NCGE / ETBI Draft Framework for Integrated Information and Guidance Strategy
- \* **2017** DES Action Plan – Review of Guidance announced
- \* **2018 - 19**
- \* DES Review of Careers Information and Tools – est. task Group on Implementation of recommendations
- \* GDPR legislation
- \* SOLAS – decision AGMS / PLSS separate
- \* Plans for revision of AGMS for FET guidance services
- \* Consultations & Working Group



2017 – 2019 ongoing engagement with the FET Guidance providers and policy makers engaging national considerations regarding FET Guidance policy and practice development.

NCGE FET have worked with SOLAS, ETBI, ETBs and the wider stakeholders encouraging engagement with practitioners so that experience and challenges ‘on the ground’ are understood and considered in policy developments. Acknowledge that challenges vary considerably across the wide range of FET service delivery.

**Roles and responsibilities attached to data collection and data management issues must be part of the development of the FET Guidance Strategy. We are currently in a ‘holding phase’**

Since April 18 and **continuing to this week**, working with Sytorus, Legal advisors, SOLAS, ETBI and representatives of ETB management to consider issues regarding Data Gathering systems (AGMS) **currently in place** while also considering the arrangements and agreements that will lead to the future of data gathering for Guidance across FET

# Redevelopment of AGMS

## **SOLAS requirements for continued completion of AGMS reports to inform national FET guidance planning:**

- \* Confirm NCGE role as designated by SOLAS to manage, coordinate and monitor the AGMS; coordinate a review of the AGMS to date and consider further developments
- \* To provide qualitative and quantitative information on FET Guidance Services to inform local, regional (i.e. ETB and FET wide) and national FET guidance service planning
- \* To provide the ETBs with a mechanism to monitor and support guidance provision across ETB FET Guidance Services
- \* To provide qualitative and quantitative information and data to NCGE and SOLAS to inform guidance planning in the FET Sector nationally
- \* NCGE/SOLAS determine content of data gathered and reports generated nationally
- \* NCGE/ETBI/ETB consultation to determine local/regional data gathered and reports generated



## **SOLAS – NCGE: Agreement re. Re. AEGI AGMS Current System:**

Review & develop AEGI AGMS in line with data protection requirements for the wider FET Sector Make ETB-wide overall, total beneficiaries statistics available.

Consider issues/ challenges involved to ‘capture’ FET wide guidance provision.

Consultation and planning with AEGS, ETBI and ETBs to include development of Data protection guidelines.

Guidelines for good practice for upload to the FET Handbook.

## **NCGE Steps: Engage expert/legal advice, agree with DES & SOLAS:**

- GDPR requirements: Roles, Responsibilities Data Controller/ Processors
- NCGE – SOLAS agreement
- NCGE – Salespulse agreements
- NCGE – ETBs agreement

## **Review current AGMS and practice, agreed with Directors of FET & SOLAS:**

- 2018: Regional meetings (Sligo, Athlone, Dublin & Cork)
- January 2019: Establishment of **FET GMS Working Group** – 4 meeting this year: Includes AEGS Staff, AGA, ETBI, DoF, DES and SOLAS

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- **What is imperative that services maintain the AEGI Good Practice Guidelines**
  - **Currently no staff other than those employed under the AEGI Service should input information to the database. Any requests to be included should be directed to NCGE.**
  - **2019 NCGE managing & consulting with DES & SOLAS regarding access for Directors of FET – Local Management Layer of Access to Statistical reports**
  - **Quantitative Records and Qualitative Reports continue to be required by SOLAS**

<https://www.ncge.ie/fet-guidance-handbook/record-keeping-and-data-gathering>



- The DES Review of Careers Information & Tools recommendations (April 2019) to inform the process of developing FET Guidance Strategy. DES has established Internal DES Task Force
- Furthermore, these recommendations are expected to inform the DES, SOLAS, NCGE, ETBI and ETBs and other national stakeholder discussion on the development of the FET Guidance Strategy, which remains on hold pending the outcome of the Review.
- It is likely that considerations involved in the development of a *‘National Strategy for Lifelong Guidance’* will require co-operation and co-ordination across several government departments and the engagement and consultation of all relevant stakeholders.